## How the Market Works

The Netherlands is a major importer of fresh fruits and vegetables and has a sophisticated fresh produce handling system based around Rotterdam. Much of the imported produce is re-exported to other countries, especially EC countries. This certainly happens with bananas, especially for the Northern European markets of Germany, Denmark, Austria and increasingly Eastern Europe. Rotterdam is used as a central control port by some of the major importers, with final destination of fruit on ships often decided just before unloading, to ensure the maximum responsiveness to market needs. This flexibility maintains the best prices for growers and importers alike but relies on very efficient transport and distribution systems which only the large importers have. Because of the importance of Rotterdam port, many major banana importers are based there and these are important contacts for Commonwealth banana growers, even if the Netherlands itself is not the most promising market.

The Netherlands imports almost all of its bananas from Latin America and most fresh fruit is sold in supermarkets.

## Market Requirements

- The Netherlands is a wealthy and discerning market which is very price and quality conscious.
- Clusters of bananas with brand labels are preferred to bananas in hands.
- Quality must be above average.
- Fruit should at least be labelled with a brand backed by promotional work.

Dutch banana importers place high priority on fruit quality and are prepared to pay a premium to producers who consistently supply high quality bananas.

- Most importers insist that fruit is packed in clusters of 4 to 5 bananas.
- Minimum finger length of 20 cm and most bananas sold are in the $23-26 \mathrm{~cm}$ finger length range.
- The use of cello wrapped or vacuum packed bananas is not common in the Netherlands but the trade prefers cluster packed and brand labelled fruit.

Growers must develop a relationship with a strong importer and marketeer by proving that reliable supplies of consistently high quality fruit can be provided at competitive prices. In return, growers must demand effective brand promotion and strong support to retailers selling their product in the market. The cheaper alternative is to sell fruit to a major importer for inclusion in an existing brand.

Although this provides access to the market, it is not a secure strategy and will be very dependent on maintaining a price advantage over competing fruit of the same quality.

Working with an established importer/marketeer makes it much easier for growers to deal with large retailers who are more likely to support a new source of bananas if it is backed by a respected importer/marketeer.

Target market niches should be selected with the importer and a strategy jointly developed for entering the market. Tasks for implementing the plan should be assigned to producers, importers/marketeers and retailers with clear terms of reference, deadlines and budgets. In this way, growers can meet their commitments to a new marketing programme and demonstrate their reliability.

## Packaging for the Market

- 18 kilogram telescopic, corrugated carton of stapled construction with single corrugated base and lid with a single corrugated base insert (fitting) is used by most producers exporting bananas to the Netherlands. This carton size is preferred in the Dutch market because of handling efficiency, but presents problems for field packed fruit because of its weight.
- Labelling statements in English are acceptable.
- Like the German fruit trade, Dutch importers and wholesalers are participating in the move towards standardised Eurofruit handling systems. This includes trying to standardise carton and pallet sizes to improve fruit handling efficiency throughout the market chain between the ship and the consumer.
- Maximum horizontal dimensions of $600 \mathrm{~mm} \times 400 \mathrm{~mm}$ have been proposed to fit a standard $1000 \times 1200 \mathrm{~mm}$ pallet and it is important that any exporter considering sending fruit to the Netherlands should ensure that their carton meets packaging requirements.
- Graphic design cartons is less important in the Netherlands because of the dominance of supermarket sales of prepacked bananas.


## Promotion in the Market

The Dutch market is very price and quality conscious and prefers fruit of good quality which is highly competitive in terms of price relative to other fruits. Brands with a reputation for consistent quality that are competitively prices will normally attract a premium in the wholesale market. The use of brand labels, branded hooks for displaying clusters of fruit, and point of sale posters and decals helps establish a desirable product image in the Netherlands but is less important than in, say, the German banana market.

As with other mature markets, it is also possible to supply fruit to importers with established brands and sell fruit under existing brands so long as fruit consistently meets that brand's quality standards.

## Key Market Contacts

The enterprises included in this list, which is not exhaustive, are key traders in the Dutch banana market. However, it should be noted that all exporters should carefully assess the capability of any company with whom they hope to trade, since the Commonwealth Secretariat takes no responsibility for the financial standing of these enterprises.

VELLEMAN AND TAS BV
Marconistratt 19
$\mathrm{N}-3002 \mathrm{AC}$ Rotterdam
Phone: +31-10-4768644
telex: 22189
Fax: +31-10-4766534

WEICHERT AND CO. BV, Marconistraat 13, (P.O. Box 6742)
-3029AR Rotterdam
Phone: +31-10-4765488
Telex: 25788
Fax: +31-10-4258683

CHIQUITA BANANA COMPANY BV
Stationweg 41
N-3331 LR Zwijndrecht
Phone: +31-78-253333
Telex: 28934
Fax: $\quad+31-78-191644$
S.C. VAN RAVENSWAAIJ BV

De Doelen 2, (P.O. Box 680)
$\mathrm{N}-3900$ AR Veenendaal
Telex: 37158
Fax: $\quad+31-8385-40618$

## NETHERLANDS <br> BANANA IMPORTS FROM NON-EC SOURCES '000 TONNES

|  | 1983 | 1984 | 1985 | 1986 | 1987 | 1988 | 1989 | 1990 | 1991 | 1992 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| COLOMBIA | 19 | 32 | 22 | 32 | 38 | 55 | 52 | 22 | 11 | 14 |
| COSTARICA | 20 | 18 | 14 | 11 | 11 | 12 | 17 | 18 | 8 | 6 |
| ECUADOR | 13 | 11 | 31 | 21 | 19 | 20 | 15 | 12 | 24 | 17 |
| GUATEMALA | 1 | 0.7 | 0.3 | 0.4 | 0.2 | 0.2 | 4 | 1 | 0.5 | 0.2 |
| HONDURAS | 9 | 8 | 16 | 12 | 13 | 16 | 10 | 4 | 2 | 0.7 |
| NICARAGUA | 0.1 | 0.3 | 10 | 5 | 7 | 6 | 1 | 2 | 3 | 2 |
| PANAMA | 29 | 24 | 19 | 23 | 22 | 21 | 26 | 33 | 22 | 1 |
| TOTAL | 91.1 | 94 | 112.3 | 104.4 | 110.2 | 130.2 | 125 | 92 | 70.5 | 40.9 |

SOURCE: EC NIMEX

## NETHERLANDS

VALUE OF BANANA IMPORTS FROM NON-EC SOURCES ‘000 ECU

|  | 1983 | 1984 | 1985 | 1986 | 1987 | 1988 | 1989 | 1990 | 1991 | 1992 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| COLOMBIA | 7,754 | 15,055 | 9,998 | 12,303 | 13,255 | 18,603 | 18,603 | 8,884 | 4,486 | 3,904 |
| COSTA RICA | 9,533 | 9,013 | 7,528 | 5,236 | 5,222 | 5,227 | 6,866 | 8,063 | 3,596 | 2,307 |
| ECUADOR | 6,175 | 5,655 | 15,451 | 9,556 | 7,780 | 8,366 | 5,430 | 4,930 | 10,187 | 5,694 |
| GUATEMALA | 582 | 308 | 184 | 154 | 91 | 93 | 1,455 | 507 | 204 | 65 |
| HONDURAS | 4,280 | 4,283 | 8,820 | 5,495 | 6,118 | 6,854 | 4,316 | 2,092 | 1,240 | 206 |
| NICARAGUA | 50 | 170 | 3,050 | 1,883 | 3,082 | 2,816 | 445 | 279 | 969 | 521 |
| PANAMA | 14,040 | 11,974 | 10,317 | 11,129 | 10,587 | 9,280 | 9,939 | 14,335 | 9,937 | 411 |
| TOTAL | 42,414 | 46,458 | 55,348 | 45,756 | 46,135 | 51,239 | 47,054 | 39,090 | 30,619 | 13,108 |

SOURCE: EC NIMEX

# NETHERLANDS <br> PRICES OF BANANAS IMPORTED FROM NON-EC SOURCES ECU/TONNE 

|  | 1983 | 1984 | 1985 | 1986 | 1987 | 1988 | 1989 | 1990 | 1991 | 1992 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| COLOMBIA | 408 | 470 | 454 | 384 | 349 | 338 | 358 | 404 | 408 | 279 |
| COSTA RICA | 477 | 501 | 538 | 476 | 475 | 436 | 404 | 448 | 450 | 385 |
| ECUADOR | 475 | 514 | 498 | 455 | 409 | 418 | 362 | 411 | 424 | 335 |
| GUATEMALA | 582 | 440 | 613 | 385 | 455 | 465 | 364 | 507 | 408 | 325 |
| HONDURAS | 476 | 535 | 551 | 458 | 471 | 428 | 432 | 523 | 620 | 294 |
| NICARAGUA | 500 | 567 | 305 | 377 | 440 | 469 | 445 | 140 | 323 | 261 |
| PANAMA | 484 | 499 | 543 | 484 | 481 | 442 | 382 | 434 | 452 | 411 |

SOURCE: EC NIMEX

